



CONVENIENT.
CONNECTED.
INFORMED.

**MyCareLink Heart™
Mobile App**

for Azure™, Percepta™, Serena™,
and Solara™ Pacemakers and
Cobalt™ and Crome™ ICDs & CRT-Ds

Medtronic

OVERVIEW



Available for Apple® and Android™ devices



MyCareLink Heart™ Mobile App

My Heart Device

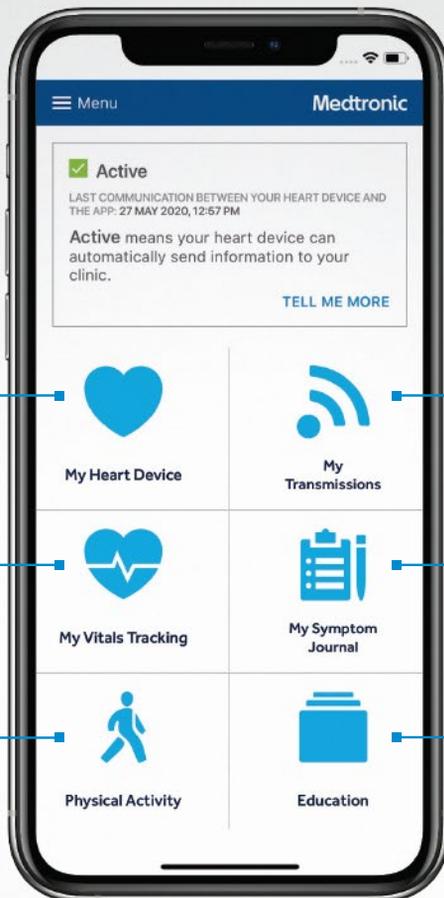
See your heart device's type, battery life, implant date, a picture of your heart device, and its name and serial number — as well as your clinic's contact information.

My Vitals Tracking

Log your weight and blood pressure here.*

Physical Activity

View your activity level based on data from your heart device.



My Transmissions

See when your future transmissions are scheduled and when past transmissions have been sent.

My Symptom Journal

Log your symptoms here to share with your doctor at an in-office visit.*†

Education

Find answers to frequently asked questions about living with a heart device.

*Data input here stays on your phone; it does not get sent to your clinic. If you have a medical emergency, you should call 911.

†The My Symptom Journal has a limit of 150 characters per entry.

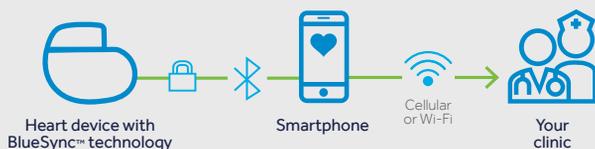
CONVENIENT

Use your smartphone or tablet instead of a bedside monitor. MyCareLink Heart automatically sends heart device information to your clinic on a scheduled basis or anytime your doctor requests device information from you.

**Have questions about your heart device?
Get answers in your app!**

CONNECTED

Your mobile device uses Bluetooth® Low Energy to securely transfer heart device data to your clinic via the MyCareLink Heart mobile app.



Please go to www.medtronic.com/security for up-to-date security information.

HOW REMOTE MONITORING HELPS YOU

Remote monitoring allows you to stay connected to your doctor via the Medtronic CareLink™ network. Your mobile device sends information stored in your heart device to your clinic. For successful transmissions, Wi-Fi or cellular data access is required.

Remote monitoring is convenient and easy, allowing you to continue living your life feeling secure and connected.

Remote monitoring has been found to:



Communicate abnormal heart rhythms and issues with heart devices faster



Reduce hospitalizations and ER visits



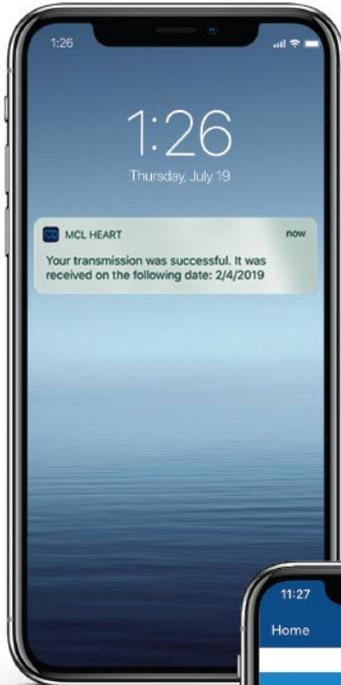
Increase quality of life



Provide a sense of security and peace of mind

To stay connected to your clinic, be sure your mobile device and software are current with the latest updates.

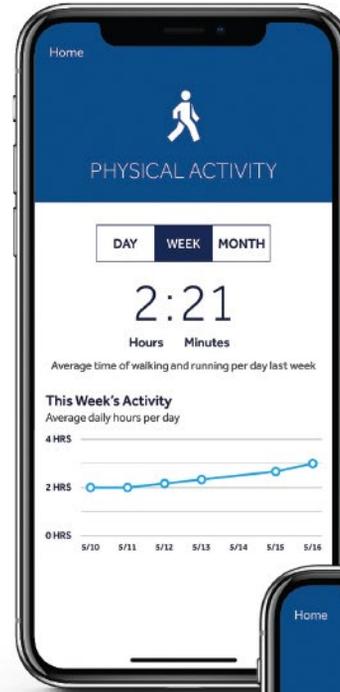
Helpful notifications



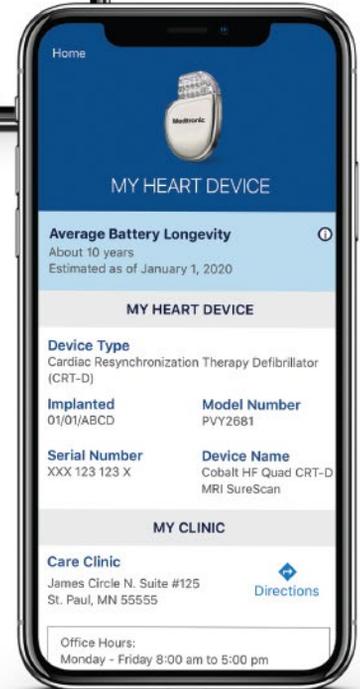
Education



Your physical activity



Heart device and clinic information at your fingertips



All patient and clinical data are fictitious for demonstration purposes only.

APP DOWNLOAD

Follow these instructions to download the MyCareLink Heart mobile app.

Scan the QR code below or visit MCLHeart.com/download to get started.



Have an Apple® iPhone® or iPad®?

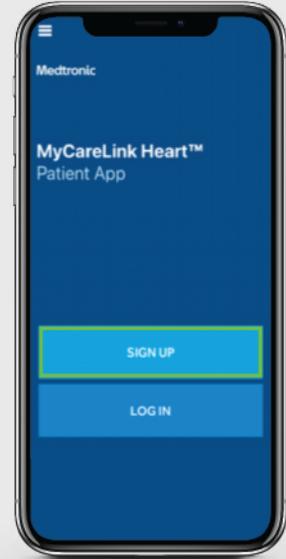
1. Open the camera on your iPhone.
2. Point the camera at the QR code above and, when prompted, visit the the App Store®.
3. Tap the "Get" button to download.

Have an Android™ smartphone or tablet?

1. You may need to download a QR reader app.

APP SETUP

Open the app and let it guide you through setup.



Write Down Your Credentials

Apple App Store or Google Play™ Store:

Username: _____

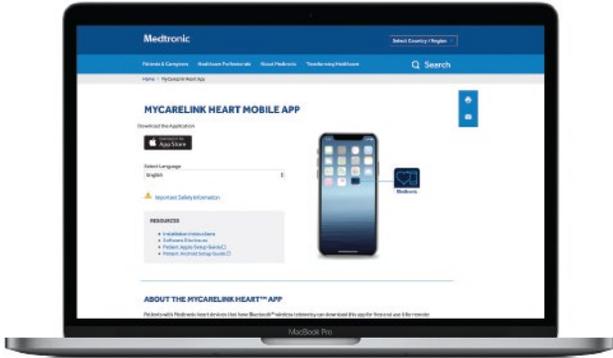
Password: _____

MCL Heart Account

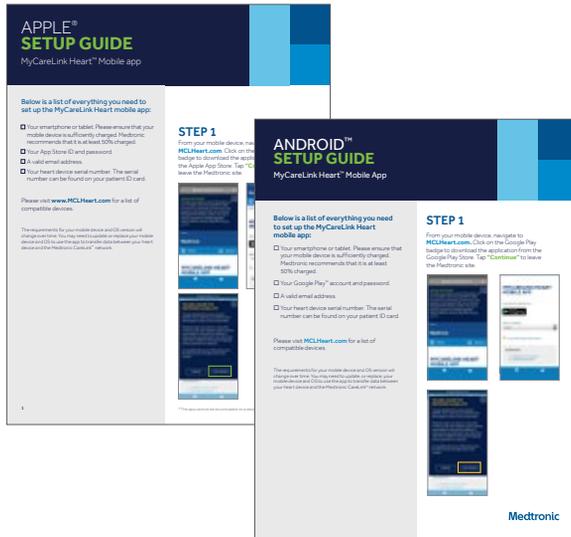
Email: _____

Password: _____

HOW TO STAY CONNECTED



Visit MCLHeart.com to download a more detailed, step-by-step setup guide:



- ✓ Ensure that Bluetooth is turned on.
- ✓ Stay connected to the internet via Wi-Fi or cellular data.
- ✓ Keep your smartphone or tablet near for at least 3 hours per day. **NOTE:** It does not have to be 3 consecutive hours.
- ✓ Keep your phone on. If you turn your phone off, you must relaunch the app in order for it to reconnect.

Just like you keep your smartphone on so that people can reach you, you keep the app running so that your heart device can reach your clinic when it has data to send.

Mobile device and operating system (OS) requirements to support the MyCareLink Heart mobile app will change over time to ensure reliable monitoring. You may need to update or replace your mobile device or OS to use the app to transfer data between your heart device and the Medtronic CareLink network.

Please visit MCLHeart.com for a list of compatible devices.

**Need more help with setup?
Call Medtronic:
1-866-470-7709
7 a.m. to 7 p.m. CT
Monday–Friday**

FREQUENTLY ASKED QUESTIONS

Can I use the MyCareLink Heart mobile app on multiple mobile devices?

Yes. Before using a second mobile device, you will need to have paired your first mobile device. You can then use your username and password to log in on your second mobile device. Caregivers can have the app on their phones, too!

Will my heart device interact with other Bluetooth devices? For example, will it interact with the Bluetooth in my car?

Your heart device has Bluetooth Low Energy, while cars typically use Bluetooth Classic. Cars will not attempt to establish a connection with your heart device and your heart device will not be able to detect Bluetooth Classic transmissions.

Will the MyCareLink Heart mobile app drain my phone battery?

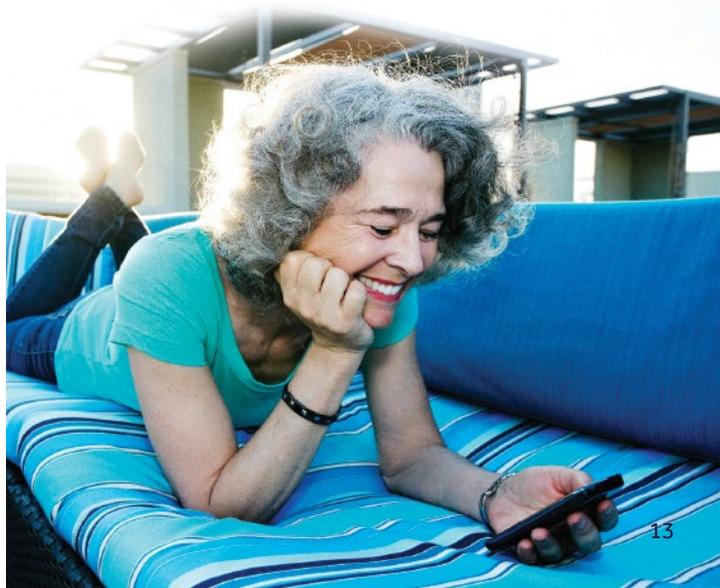
If you normally have Bluetooth turned on, you should not experience any change in battery life of your mobile device. If you do not normally keep Bluetooth turned on, you may notice a decrease in the battery life of your mobile device while using the app between charges.

How much cellular data does the MyCareLink Heart mobile app use each month?

The app's data consumption (8.7 MB/month) is equivalent to about one minute of web surfing per day.

If my mobile device is stolen, what will someone see in the MyCareLink Heart mobile app?

Just like other apps, if your mobile device has Wi-Fi or cellular connection, the data on the app will be available for a viewer to see. It is recommended that you protect your mobile device with a PIN code, fingerprint, or other security feature.



For further information, please call CareLink Patient Services:

1-866-470-7709

7:00 a.m. to 7:00 p.m. CT

Monday–Friday



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