



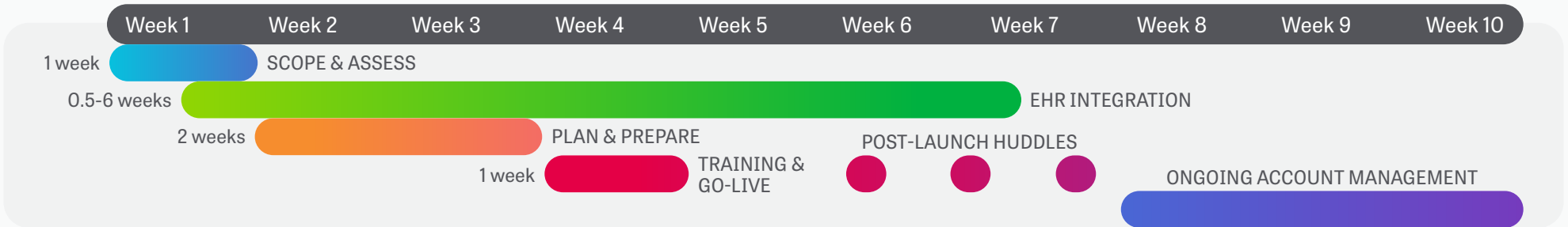
Onboarding with Ease—Only with PaceMate®

Welcome to #streamlined.

Together, we never miss a beat®.

Our PaceMateLIVE™ implementation process is more than just a timeline—it's a meaningful collaboration fully invested in your success. Our team-centric approach provides you with simplified and helpful onboarding that aligns with your unique goals. From thoughtful discovery to in-person, customized go-live training to provision of a dedicated customer success partner, we're with you every step of the way for a streamlined experience.

Our Proven Implementation Timeline



Steps to Onboarding Success

SCOPE & ASSESS	EHR INTEGRATION	PLAN & PREPARE	TRAINING & GO-LIVE	ACCOUNT MANAGEMENT
<ul style="list-style-type: none"> Practice contact mapping Care team coordination Discovery Integration form submission Kick-off calls 	<ul style="list-style-type: none"> athenahealth: 3-5 days Epic: 6-12 weeks Cerner: 8-10 weeks All other EHRs (HL7v2 and SFTP): 2-6 weeks 	<ul style="list-style-type: none"> Clinic creation & user provision Last year transmission export Device vendor integration form submission QA Training Vendor transition 	<ul style="list-style-type: none"> Go-live training for end users, group & breakout Workflow implementation Billing Research & data analytics 	<ul style="list-style-type: none"> Dedicated customer success team Regular check-ins Quarterly business reviews Feature & new user support

We never miss a beat.®

Let's un-complicate your workflows together.

Sample PaceMate Go-Live Launch Week

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Device Clinician Group Session (2 hrs)	Device Clinician Group Session (2 hrs)	Device Clinician Group Session (2 hrs)	Device Clinician 1:1 or Group Session (1 hr as needed)	Device Clinician 1:1 or Group Session (1 hr as needed)
			Advanced Practitioner 1:1 or Group Session (1 hr per end user)	Advanced Practitioner 1:1 or Group Session (1 hr per end user)
Administrative 1:1 or Group Session (30 min)	Administrative 1:1 or Group Session (30 min)	Administrative 1:1 or Group Session (30 min)	Administrative 1:1 or Group Session (30 min)	Administrative 1:1 or Group Session (30 min)
E-signature 1:1 or Group Session (1 hr per user)	E-signature 1:1 or Group Session (1 hr per user)	E-signature 1:1 or Group Session (1 hr per user)	Physician 1:1 or Group Session (1 hr per user)	Physician 1:1 or Group Session (1 hr per user)
Physician 1:1 or Group Session (1 hr per user)	Physician 1:1 or Group Session (1 hr per user)	Physician 1:1 or Group Session (1 hr per user)	Billing & Coding Group Session (1 hr)	
		Billing & Coding Group Session (1 hr)	Pre-Approval Group Session - as applicable (1 hr)	
		Pre-Approval Group Session - as applicable (1 hr)		